

DELEGATE VISITOR INFORMATION

Getting here

BY AIR:

- [Flying into Wellington](#) is a breeze. There are direct flights operated by [Air New Zealand](#) and [Jetstar](#) servicing cities and towns all around New Zealand.
- Direct international flights also service major eastern Australian cities (Sydney, Melbourne, Brisbane) with an easy three-hour flight across the Tasman.
- Frequent direct flights with Auckland provides easy connectivity with Singapore, Hong Kong, Tokyo and the west coast of the United States.

BY SEA:

- Wellington is a coastal gateway between the North and South Islands, with regular ferry services from two companies across the Cook Strait, to and from Picton.
 - [Interislander](#)
 - [Bluebridge](#)
- The picturesque three-and-a-half-hour journey departs several times a day and takes vehicles as well as foot passengers.

BY ROAD:

- Located at the bottom of the North Island, Wellington is positioned on both of New Zealand's two major state highways, SH1 and SH2.
- It's also a stop on the [Classic New Zealand Wine Trail](#) - keep an eye out for the brown signs displaying grapes as you travel along the scenic driving route.
- Major international rental car companies have depots in Wellington, including Avis, Budget, Hertz, Apex, Omega and Go Rentals.

BY TRAIN:

- [The Northern Explorer](#) by Great Journeys of New Zealand is a spectacular rail journey connecting Wellington with Auckland.
- The nine-hour journey travels three times a week in each direction, taking you through a diverse mix of North Island landscapes.
- Regular daily commuter services operate from the Kapiti Coast, Hutt Valley and Wairarapa region.



Getting Around

- The best ways to explore Wellington is on foot. The central city is only two kilometres in diameter, meaning you can walk from one side to the other in under 30 minutes.
- Wellington has an excellent public transport system. [Metlink](#) has an easy-to-use journey planner to help you get anywhere within the Wellington region using buses, trains or ferries.
- Be sure to pick up a Snapper card from the [Wellington i-SITE Visitor Information Centre](#) - it's the cheaper and faster way to pay.
- Shared shuttle vans, such as [Super Shuttle](#), are also available to get you into the city, and there are plenty of taxi companies to get you where you need to go, including:
 - [Wellington Combined Taxis](#)
 - [Capital Taxis](#)
 - [Kiwi Cabs](#)
- [Uber](#), [Ola](#) and [Zoomy](#) are popular ride sharing services in Wellington, and you'll also be glad to note that Wellington Airport is a ride sharing friendly airport.

Visa and Passports

- Your passport must be valid for at least three months beyond your intended departure date and have a valid New Zealand visa. You do not need a visa to visit New Zealand if you are:
 - A New Zealand or Australian citizen or resident
 - A UK citizen and/or passport holder (you can stay up to six months)
 - A citizen of a country which has a visa waiver agreement with New Zealand (you can stay up to three months).
- A [visitor visa](#) allows you to holiday in New Zealand for up to nine months. Apply in advance online.
- Visitors from visa-waiver countries must request an [Electronic Travel Authority](#) (ETA) prior to coming to New Zealand.
- [International Visitor Conservation and Tourism Levy](#) (IVL) may apply, visit Immigration New Zealand for information.
- If you have a biometric ordinary passport (or electronic passport) and are over 12 years old, you may be able to use [New Zealand Customs eGate service](#).

Language

- New Zealanders speak English, and the country has two other official languages: Māori and New Zealand Sign Language.

Wi-Fi

- Use 'cbdfree' for free Wi-Fi around the central city and waterfront. Te Papa and Wellington City Libraries offer the strongest Wi-Fi coverage.



Money

- Banking hours are generally weekdays 9am – 4.30pm, with some open Saturdays.
- Foreign exchange bureaux can be found at most banks .
- 24-hour ATMs are located around the city, including Courtenay Place, Lambton Quay, Willis Street and Cuba Street.
- New Zealand's unit of currency is the dollar (NZ\$).
- All major credit cards can be used, with Visa and MasterCard accepted most widely.
- Tipping is not obligatory. However, tipping for good service or kindness is at the discretion of the visitor.
- Hotels and restaurants do not add service charges to their bills.

Weather and Seasons

- Temperatures in Wellington are generally mild thanks to our proximity to the sea.
- During summer, our daily temperatures average around 17°C to 21°C and rarely get above 25°C. The hottest month is usually February.
- In winter, the temperature gauge dips down to around 6°C to 10°C, and while that might sound a little chilly, it's very rare to experience snow or frosty conditions unless a southerly blast passes through the capital. The coldest month of the year is July.

Electricity

- New Zealand's electricity supply runs at 230/240 volts, 50 hertz, and we use angled two or three pin plugs (the same as Australia and parts of Asia).

Smoke-free Policies

- The Smokefree Wellington Action Plan supports the New Zealand government's goal for New Zealand to be smoke free.
- In Wellington, all hospitality venues, beaches, playgrounds, bus stops, laneways, the Civic Square and Victoria University are smoke free.

Public Holidays

- Here is a full list of [New Zealand public holidays](#).
- Many restaurants and retail stores are closed on Christmas Day (December 25th), Good Friday (date varies) and ANZAC Day morning (April 25th).



Wellington i-SITE Visitor Information Centre

- The [Wellington i-SITE Visitor Information Centre](#) should be your first stop for travel advice and bookings for tours, activities and accommodation.
- They're local travel experts and can help book a range of sights and activities, transport and tours throughout the region and beyond.

Location:
111 Wakefield Street
Wellington, CBD

WellingtonNZ.com
Phone: +64 4 802 4860
bookings@WellingtonNZ.com

Opening hours:
Monday - Wednesday 8.30am - 3.30pm
Thursday - Friday 8.30am - 5.00pm
Saturday - Sunday 9.00am - 5.00pm

Wellington City Pass

- The [Wellington City Pass](#) is a convenient way to experience some of Wellington's most popular attractions.
- The pass includes a return trip on the Cable Car, admission to your choice of two attractions - Zealandia, Space Place, Wellington Zoo, an Introducing Te Papa Tour - and other great discounts.

Accessibility

- The Wellington City Council have a [list of accessible places and services](#) across Wellington city. These are places that provide facilities such as wheelchair access and hearing services.
- [Assistive Equipment](#) rentals can be obtained from Mary Potter Hospice, 48-52 Mein Street, Newtown or Mobility Centre, 103 Copeland Street, Eponi, Lower Hutt.
- [Mobility scooters](#) are available from various city locations, and can be booked by people aged 18+ for up to four hours free of charge.
- Trained Language Interpreters can be arranged through [Interpreting New Zealand](#) and New Zealand Sign Language interpreters can be booked through [iSign](#).

Postal Services

- Purchase postage stamps and send parcels at [NZPost](#) outlets.

Embassies

- Here is a full list of [International Embassies](#) based in New Zealand.

Emergencies

- For fire, police and ambulance dial 111.



PHOTO: Jeff McEwan

Medical Centres

- **Wellington City:**
[Wellington Regional Hospital](#) - Riddiford Street, Newtown - Phone +64 4 385 5999
- [After Hours Medical Centre](#) - 17 Adelaide Road, Newtown - Phone +64 4 384 4944
- **Hutt Valley:**
[Hutt Hospital](#) - High Street, Lower Hutt - Phone +64 4 566 6999
- **Porirua:**
[Kenepuru Community Hospital](#) - 16 Hospital Drive, Kenepuru - Phone +64 4 385 5999

COVID-19

- Protect yourself and others from Covid 19.
 - Stay at home if sick
 - Keep a 1-metre distance from others
 - Practice good hygiene
 - Wear a mask on public transport
 - Scan in using the NZ Covid Tracer App
 - Be kind

For more information [covid19.govt.nz](https://www.covid19.govt.nz)

- The [New Zealand Event Sector Voluntary Code](#) has been developed to outline best practices to prevent/minimise COVID-19 risks and impacts.



PHOTO: Johnny Hendrikus